

My logon (User ID and password)

Here are the most frequently asked questions on this website about **your logon (your User ID and password)**.

- [My User ID is locked, what do I do?](#)
- [I cannot remember my password](#)
- [What is a registered user?](#)
- [How do I register as a user](#)

- [Read about getting and maintaining a User ID and password \(Logon\).](#)

Is your question about something else?

Do you need more help?

If none of the above has answered your question, please [send your question to the PPSR team](#). We aim to respond within four working hours (8:30am - 5pm Monday to Friday).