

Lost IDs, passwords or PINs

It is critical that you maintain records of the various registration numbers and PINs allocated to each registered financing statement. You will need these identifiers whenever you maintain or discharge the financing statement.

There are two different request forms available, depending on whether you need just one ID, password or PIN or you have had a major loss of data (e.g. Hard drive failure) and have lost the details for a number of your Personal Property Security Register (PPSR) records.

Choose the form to use

[Recover a lost SPG ID/password or FS PIN](#)

Because we understand that occasionally the information you need to maintain a financing statement may get mislaid, we have this online service for requesting a lost secured party group ID (SPG ID), secured party group (SPG) password or financing statement PIN (FS PIN).

[Recover multiple FS details for a SPG](#)

Use this request form when you have had a major loss of data (e.g. Hard drive failure) and have lost the details for a number of your Personal Property Security Register (PPSR) records.

If none of the above has answered your question, please [send your question to the PPSR team](#).