

## Customer support

Find out what's new for the Personal Property Securities Register (PPSR), access a glossary of terms we use, pamphlets and other publications you might need or our schedule of fees.

Contact us, ask us a question or request some specific training on our websites or services.

### [Ask a question](#)

View our most frequently asked questions or ask us a new question...

### [Contact us](#)

How to contact the New Zealand Personal Property Securities Register, ask a question or locate one of our regional offices.

### [Your feedback - tell us what you think](#)

We aim to provide you with excellent client service. To help us meet this goal, we need to know what we get right as well as what we get wrong. We welcome your comments, compliments and suggestions.

### [Technical support](#)

If your web page is not displaying correctly or you are unable to use our Online Services, the pages in this troubleshooting guide will help you.

### [Animated demonstrations](#)

Animated demonstrations to help you use our online services.

### [Training Hub](#)

### [Glossary](#)

Our words and their meanings: a glossary.

### [How do I manage my logon](#)

You must have a logon (User ID and password) to use the PPSR. Once you have a User ID you may need to update your details from time to time. In this section you will find information about managing your logon including updating your details, accessing online invoices and checking the terms and conditions associated with your logon.

### [News and public notices](#)

The latest news from the Personal Property Securities Register is available here including media statements, press releases and much more.

### [Fees](#)

Here you will find the schedule of fees for Personal Property Securities Register. The current schedule came into effect on 1 July 2007.

### [PPSR service providers](#)

There are a number of third-party providers that specifically offer searching and registration services for the PPSR.

### [G2B](#)

For most people, access to the Personal Property Securities Register is through the PPSR website at [www.ppsr.govt.nz](http://www.ppsr.govt.nz). High volume users may decide to set up a Government to Business (G2B) connection to the PPSR, where raw data from the client's computer system is communicated directly to the Register.

### [Publications](#)

View PDF versions of the PPSR publications we currently have in print.

### [Link to...](#)