



Technical support

[My page is not displaying correctly](#)

Are you receiving a page cannot be displayed message? It may be that you need to clear your cache/temporary internet files.

[I am unable to view documents on the website](#)

Are you unable to view documents on our website? If you have clicked on a document and nothing appears, it may be that you have a pop-up blocker installed on your PC. Below are a few of the most common pop-up blockers we have encountered and instructions on how to enable and disable pop-up blockers.

[My browser screen does not appear to be compatible](#)

If you are using an older internet browser you may be able to use our website with no problems; however you might find that you cannot logon to use the online services available on this website.

[Clearing your temporary internet files](#)

Are you being presented with odd web page views? Your temporary internet files may need to be deleted. This is an easy process and is a good practice to complete on a regular basis.

[G2B](#)

For most people, access to the Personal Property Securities Register is through the PPSR website at www.ppsr.govt.nz. High volume users may decide to set up a Government to Business (G2B) connection to the PPSR, where raw data from the client's computer system is communicated directly to the Register.